



How we can help

We're here to give free, confidential and independent advice on a whole range of issues.

www.roxburghcab.org.uk





Whatever your problem, the Roxburgh & Berwickshire team is here to help. We can give advice on a whole range of issues, including:



- > **Benefits** - entitlements, applications and appeals against unfair decisions
- > **Debt and money** - managing debts and maximising your income
- > **Work issues** - terms and conditions, dismissal, redundancy, and intimidation
- > **Consumer issues** - from broken kettles to issues with gas and electricity supply
- > **Relationships** - splitting up, divorce, children, bereavement
- > **Housing** - rights of tenants, rent, homelessness

We're here to get you the advice and information you need.

From advice and information on day-to-day issues, through to detailed support on key specialist topics, we can help.

Our trained team have vast experience offering guidance when it's needed most.

You can always be sure that our support will be free, and that we won't judge you or your circumstances.

No problem is too big or too small, and we'll help in the best way we can.

We are part of the Citizens Advice network in Scotland. Together we're committed to providing the highest possible quality of advice.

All our advisers take part in a thorough **training programme**; we are **regularly audited** to make sure our advice is up to standard; and our team have access to a **national advice information system** so we can give you answers you need, on hundreds of issues.

Our advice is always:

- > Free
- > Confidential
- > Independent
- > Impartial

Contact us

- > **In person:** Southfield Community Centre
Station Road
Duns TD11 3EL
- > **By phone:** 01361 883 340
- > **Online:** www.roxburghcab.org.uk

Charity No. SC010123

Looking for online
information about
your rights?

Try our national info site:
www.citizensadvice.org.uk/scotland

